



Productivity through Prevention

1101 Arrow Point Dr. Ste. 401 Bldg 4  
Cedar Park, TX 78613  
Phone 512-259-5688 Fax 512-259-6599

**RESELLER RMA REQUEST FORM**

**Goldtouch authorized resellers** can exchange defective product for one year from the date of purchase. Unopened items can be returned for an 85% credit within 30 days of the purchase date. All opened items and items purchased between 30 and 360 days ago can be returned for a 50% credit. The one year warranty does not cover abuse or normal wear.

**RETURN INFORMATION**

Original Purchase order number: \_\_\_\_\_

Invoice Number: \_\_\_\_\_

Returning for: Replacement: \_\_\_\_\_

Credit: \_\_\_\_\_

**PRODUCT INFORMATION**

PRODUCT	PART NUMBER	SERIAL NUMBER	QUANTITY	REASON FOR RETURN
KEYBOARD				
KEYPAD				
MOUSE		N/A		
WRIST REST		N/A		
MOUSE PAD		N/A		
LAPTOP STAND		N/A		

**GENERAL INFORMATION**

Name	
Company	
Phone number	
Fax number	
Email address	

**SHIPPING INFORMATION**

Name	
Company	
Street	
City	
State	
Zip	

\*After the form has been completed please fax or email it along with the invoice or PO to:

**(512)259-6599** [RMA@Goldtouch.com](mailto:RMA@Goldtouch.com)

\*Once we confirm your RMA number, ship all return items via **UPS GROUND** to:

**GOLDTOUCH**

1101 Arrow Point Drive

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**\*Please reference the RMA number on the outside of the package**